

Vale of the Red Horse Health Care Centres Practice Profile

The Vale of The Red Horse Health Care Centres (Kineton and Tysoe Surgeries) are based in the beautiful rural South Warwickshire Countryside. We have 2 partners, 3 salaried GPs and 2 registrars, as well as an experienced Practice Nurse Team practising at these well-established surgeries. Although technology has changed, the core values of the Practice have remained the same: We are committed to our patients, value continuity, are team orientated and enjoy coming to work.

The Partnership

The current partnership is comprised of Dr Jenny Layton-Henry and Dr Raj Kanwar. We have a weekly Partners' Meeting with our Practice Manager with each Partner overseeing specific areas of organisational and clinical work. By sharing responsibilities and with the support of our experienced Practice Manager Lesley Source and PHCT, we feel that the partnership remains healthy.

The Practice Team

We are a rural Dispensing Practice directly employing 30 staff, with an extended team of Trust employed staff attached to the Practice. A monthly cycle of CDM lunchtime meetings brings us together in differing ways to plan, learn and also discuss patients. This includes monthly Primary Health Care Team meetings, significant event meetings, QOF/QP meetings and team educational meetings. We hold regular weekly clinical meetings to discuss patients with our GPs. We also hold bi-weekly referral review meetings to help promote learning within the practice.

Everyone has an equal voice in shaping the way we develop and this is given expression through a variety of multi-disciplinary working groups. We hold an annual Practice forward planning day, attended by all partners and surgery managers, at which we decide our main priorities for the forthcoming year and working cooperatively to solve any identified problem areas.

Education and training

We are a well-established Teaching Practice and usually have attached full-time GP ST2 and ST3 registrars. We are strongly committed to the personal and professional development of all members of the Practice team. Both Dr Layton-Henry and Dr Kanwar are trainers within the Practice.

We have regular Consultant educational talks throughout the year. With the drive to help patients with management of conditions we also hold patient educational events 3 times a year.

Organisation/Finance

We are a GMS (General Medical Services) Practice

The Practice is extremely well-run and consistently performs well against QOF and QP indicators.

We are a 95% Dispensing Practice.

Our Patients

We have a wide mix of patients: Kineton itself has a number of well-kept housing estates, many with younger families. There is a large development based at Lighthorne Heath with some deprivation and we have a large farming community who are generally independent and self-sufficient. As a consequence of this however, home visits have an important role for our Practice population and this has an impact upon our workload.

Premises

We have 2 sites: Kineton Surgery based at the Old School and a purpose-built smaller surgery at Tysoe. The team has expanded considerably to cope with the many and varied roles now required of Primary Care Practitioners and we aim to continue to develop to meet the needs of the local community from the 2 sites.

Services

We are a Dispensing Practice, providing this service to 95% of our Practice population. We have an extremely experienced Dispensing Manager, Lisa O'Donoghue, who oversees the smooth and profitable running of the Dispensary. We offer a comprehensive range of enhanced services including: minor surgery, IUD fitting, DMARD monitoring and minor surgery and NHS Health Checks, as well as ongoing structured care for patients with chronic conditions, child health surveillance and medicines management. We also have a very experienced nursing team who look after management of Diabetes and Respiratory conditions. We offer extended hours on Tuesday and also alternate Wednesday and Thursday evenings which we operate by way of a rota between the partners and nurses. As a rural practice we understand the difficulties patients have in accessing Secondary Care so our nurses also provide diagnostic spirometry, 24-hour ambulatory blood pressure monitoring and insulin initiations for our patients.

IT

The Practice uses the EMIS Web clinical system and is largely paper-less, with all consultations recorded solely on computer, pathology links and scanning of all hospital letters. Patients are able to book appointments and order repeat prescriptions online via the EMIS Access system and currently we 23% of our patients registered for this service and over 50% are registered for our text

messaging service. The whole IT infrastructure is overseen by our very experienced and efficient administration team.

For further information about the Practice and other linked organisations, please see the following website: www.kinetonsurgery.org.uk.

Lesley Source
Practice Manager